

# PBXACT UC

## Appliance Series



## Enhanced Unified Communications for SMBs to Large Contact Centers & Enterprise Office Deployments

PBXact UC is an advanced on-premise turnkey unified communications platform which integrates all your business real-time voice and IP telephony applications into one full-featured experience. Whether your company is looking for basic PBX features with the capability of future growth options or enhanced features such as, Call-Center, MS Outlook integration, SMS, IM, CRM and Help Desk integration, PBXact UC wraps all this into one package.

### VoIP Connectivity

Seamlessly integrate your vendor's SIP trunks or combine PBXact UC with Sangoma's own SIP trunking service called SIPStation for deeper integration and easy deployment, auto-configuring your channels at the same time.

### Mobility

Remote workers can take the office with them with PBXact's "anywhere access" allowing them to connect securely with built-in VPN functionality and features like follow-me to forward phone calls, voicemails and presence information.

### ADVANCED CAPABILITIES

#### Integration with Sangoma IP Phones

##### Zero Touch Provisioning

Designed specifically for PBXact UC, Sangoma's line of IP Phones auto-provision themselves out-of-box using our Redirection Service and the EndPoint Manager module.




##### Full Suite of Phone Applications




Users can now control complicated features directly from their phones right out-of-the-box. There's no need memorize hard to remember feature codes!

##### Survivability and Redundancy

Combine two PBXact UC systems to create a highly available system for organizations with low tolerance for downtime.

Automatic mirroring means the configuration and status of both systems is kept up-to-date and failover happens immediately, so no delay while onsite spares are deployed. This feature is not available for PBXact UC 40 & 60.

	 <b>PBXact UC 40</b>	 <b>PBXact UC 60</b>	 <b>PBXact UC 100</b>
<b>Ideal For:</b>	Small Businesses	Branch or Small Office Deployments	Mid-sized Businesses and Branch Office Locations
<b>User / Call Capacity</b>	40 Users / 30 Calls	60 Users / 40 Calls	100 Users / 60 Calls
<b>PCI Express Slots</b>	N / A	2 PCI Express Slots	2 PCI Express Slots
<b>Network / Management Ports</b>	4x GB Network / 1x Serial Console (RJ45) / 1x VGA	3x GB Network / 1x Serial Console (RJ45) / 1x VGA	3x GB Network / 1x Serial Console (RJ45) / 1x VGA

	 <b>PBXact UC 300</b>	 <b>PBXact UC 1000</b>	 <b>PBXact UC 5000</b>
<b>Ideal For:</b>	Contact Center or Enterprise Office Deployments	Contact Center or Enterprise Office Deployments	Large Contact Center or Enterprise Office Deployments
<b>User / Call Capacity</b>	300 Users / 120 Calls	1000 Users / 300 Calls	5000 Users / 1500 Calls
<b>PCI Express Slots</b>	2 PCI Express Slots	4 PCI Express Slots	6 PCI Express Slots
<b>Network / Management Ports</b>	5x GB Network / 1x Serial Console (RJ45)	7x GB Network / 1x IPMI / 1x Serial Console (RJ45)	2x GB Network / 1x IPMI, 1x DB9 / 1x VGA

## FEATURE SPECIFICATIONS

### Basic Features

#### Business Features:

- » Flexible time-based call routing
- » Built in conference bridge/service
- » Fax to email
- » Hunt / Ring groups
- » Music on hold
- » Voicemail blasting
- » Follow me / Find me calling
- » Personal IVRs
- » Wake up calls
- » Support for video calls, IM & presence
- » Secure communications (SRTP/ TLS)
- » Directory & Dictation
- » Calling queues (ACD/IVR)
- » Customizable announcements

#### Calling Features:

- » Three way calling
- » Voicemail
  - » Voicemail to email
- » Caller ID
- » Call transfer
- » Call recording
- » Do not disturb
- » Call forwarding
- » Call waiting
- » Call history
  - » Call detail records and call event logging
- » Speed dials
- » Caller blacklisting
- » Paging / Intercom
- » Call screening
- » DISA

#### Telephony Support:

- » Open standards support for multiple signaling protocols
  - » SIP
  - » IAX2
  - » \*PRI/T1/E1
  - » \*POTS/Analog
  - » \*ISDN
- » Soft phone support
- » WebRTC
  - » Browser-based calling (thru UCP)
- » Specialty device support
  - » Door phones
  - » Overhead paging
  - » Strobe alerts
  - » Paging & voice gateways
  - » Failover devices

\*Not available on PBXact UC 40

#### Administration:

- » System dashboards
- » Integrated intrusion detection
- » Bulk import utilities
  - » Trunks, Extensions, Users and Phone Numbers

#### Multiple Language Support:

- » English, Bulgarian, Chinese, German, Hebrew, Italian, Hungarian, Portuguese, Russian, Swedish, Spanish, Japanese

#### End User Applications:

- » User Control Panel (UCP)

### Physical Features

#### PBXact UC 40:

- » Unit dimensions
  - » 127mm (W) x 127mm (D) x 50mm (H)
- » Unit weight
  - » .68kgs (1.5lbs)
- » External universal AC/DC power brick

#### PBXact UC 60:

- » Unit dimensions
  - » 430mm (W) x 320mm (D) x 45mm (H)
- » Unit weight
  - » 3.95kgs (8.7lbs)
- » Internal 100~240V power supply

#### PBXact UC 100:

- » Unit dimensions
  - » 430mm (W) x 320mm (D) x 45mm (H)
- » Unit weight
  - » 3.95kgs (8.7lbs)
- » Internal 100~240V power supply

#### PBXact UC 300:

- » Unit dimensions
  - » 430mm (W) x 305mm (D) x 45mm (H)
- » Unit weight
  - » 4.3kgs (9.5lbs)
- » Internal 100~240V power supply

#### PBXact UC 1000:

- » Unit dimensions
  - » 430mm (W) x 470mm (D) x 45mm (H)
- » Unit weight
  - » 15kgs (33lbs)
- » Dual modular internal 100~240V power supplies

#### PBXact UC 5000:

- » Unit dimensions
  - » 430mm (W) x 660mm (D) x 130mm (H)
- » Unit weight
  - » 24.5kgs (54lbs)
- » Dual modular internal 100~240V power supplies

### Enhanced Features

#### Included with All PBXact Platforms:

- » Call Recording Reports
- » Class of Service
- » Conference Pro
- » \*EndPoint Manager
- » Extension Routing
- » Fax Pro
- » Page Pro
- » Park Pro
- » Zulu UC Desktop Integration
- » \*Phone Apps
- » SysAdmin Pro
- » \*User Control Panel (UCP)
- » Voicemail Notify
- » Voicemail Reports
- » XMPP Pro

\*Included Free for Sangoma IP Phones

#### Licensing Options:

- » EndPoint Manager
  - » Third party phone support for non-Sangoma IP phones
- » High Availability
  - » 1:1 active/standby two-box redundancy to guarantee business continuity (Not available on PBXact UC 40 & 60)
- » XactView
  - » Call management and presence desktop for end users
- » Call/Contact Center Features
  - » Enhanced call center functionality